#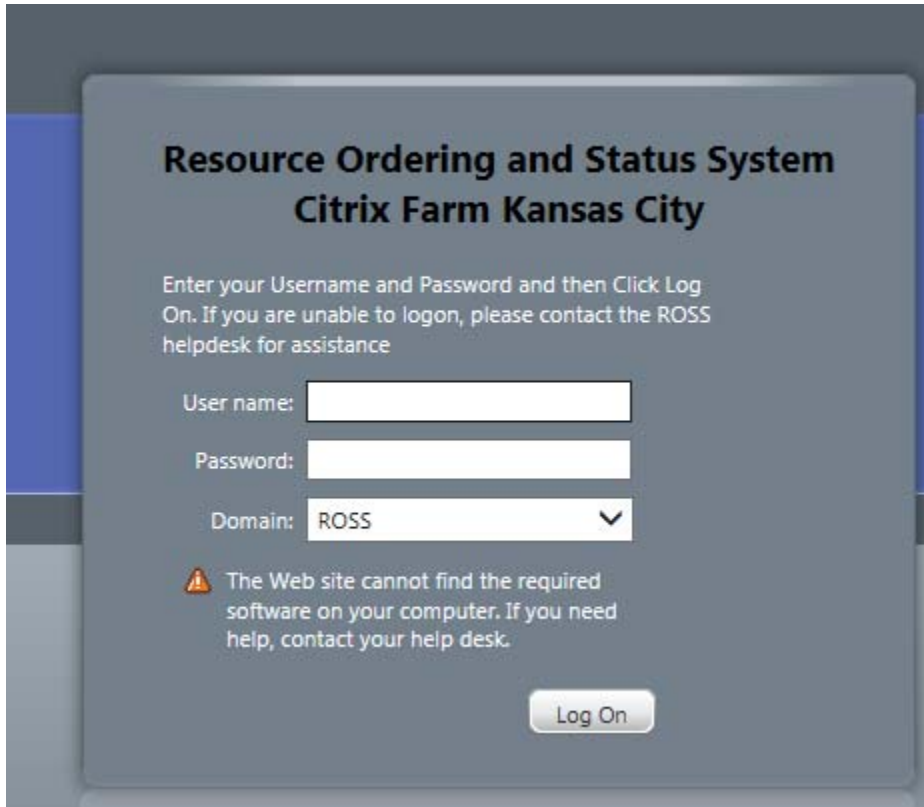 NON FS CITRIX CLIENT INSTALLATION – ACCESSING ROSS FROM NON AGENCY NETWORK (Utilizing Rental PCs on Non Agency Network)

ISSUES: Utilizing ROSS Production Application on Non Agency (USFS / BLM) Network CAN Result In Not Being Able To CONSTANTLY Print Information From ROSS and Editing Information within The ROSS Application.

Information Was Received From ROSS Vendor Support That ROSS Production Application Was Originally Designed To Operate on Agency PCs On The Agency Network. Current Version of ROSS Production Application Is Only Supported On IE8.

The Following Documentation Is An Attempt To Provide An Alternative / Solution To Using Rental PCs (Non Agency Equipment) on a Non Agency Network. Experience Has Shown That This Alternative May or May Not Work Depending On The Non Agency Network Available. Sometimes Rental Equipment Access The Ross Production Application On A Non Agency Network Is Very Successful, Sometimes You Will Experience Printing / Editing Frustrations / Errors.
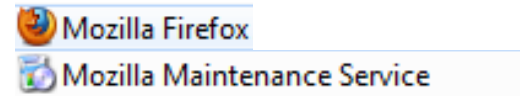
Note: This Documentation Assumes The User Is An Experience Computer User.

Suggested Modifications to Rental Computers

You Can Not Proceed with Complete Installation WITHOUT Non FS Citrix Account

1) Install Network Printer(s)

2) Uninstall Mozilla Firefox - 2 Applications
   (Control Panel : Programs and Features)

Mozilla Firefox
Mozilla Maintenance Service

Citrix Application Try To Access
Firefox Plugins If Firefox Installed

Installation Error

⚠️ The installer has insufficient privileges to access this directory:
C:\Program Files (x86)\Mozilla Firefox\Plugins. The installation cannot continue. Log on as administrator or contact your system administrator.
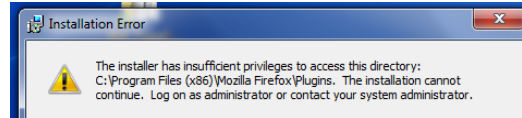
Mozilla Firefox Can Be Reinstalled
After Citrix Client Installation

3) Adjust Power Options (Control Panel)

Choose what closing the lid does

Suggested Settings : Modify For Your Requirements

	On battery	Plugged in
When I press the power button:	Shut down	Shut down
When I press the sleep button:	Sleep	Sleep
When I close the lid:	Do nothing	Do nothing
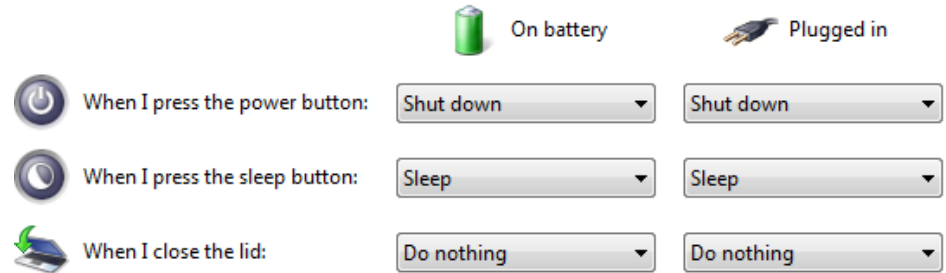
Choose when to turn off the display

Suggested Settings : Modify For Your Requirements

	On battery	Plugged in
Dim the display:	15 minutes	Never
Turn off the display:	Never	Never
Put the computer to sleep:	Never	Never
Adjust plan brightness:		
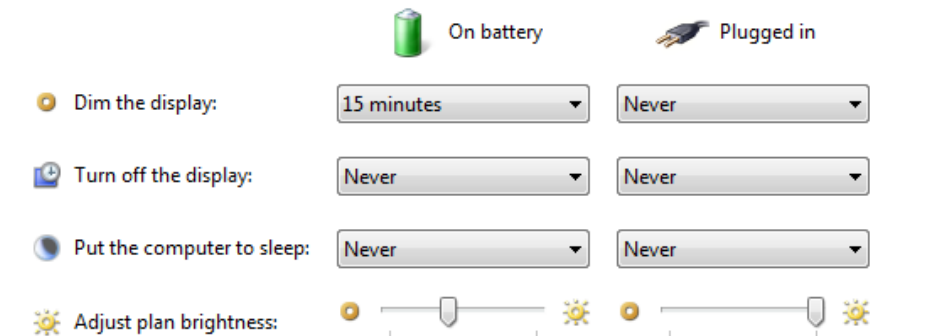
Using INTERNET EXPLORER

Do Not Use Another Other Browser – ROSS Production 2_15
Application Is Designed to Only Operate on IE

1) REQUEST : Non FS Citrix Account : See Application Form
ROSS_Non_FS_Citrix_Account_Request_Form_MICC_MMDDYYYY

You Can Not Proceed with Complete Installation WITHOUT Non FS Citrix Account
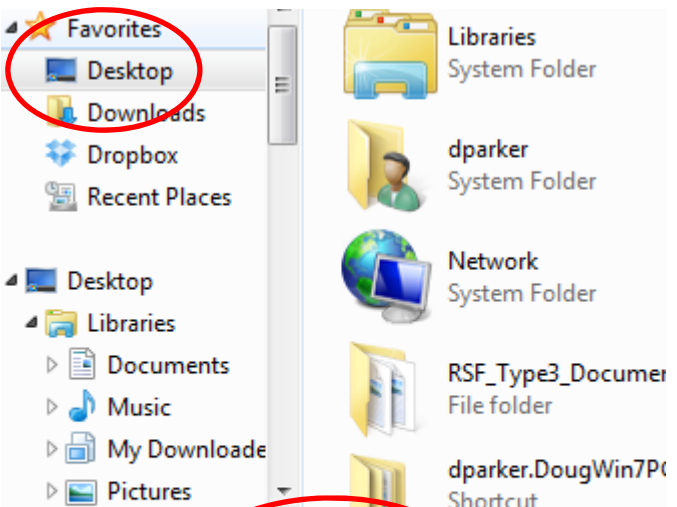
2) Using IE : Access   https://ross.fs.fed.us/XenApp
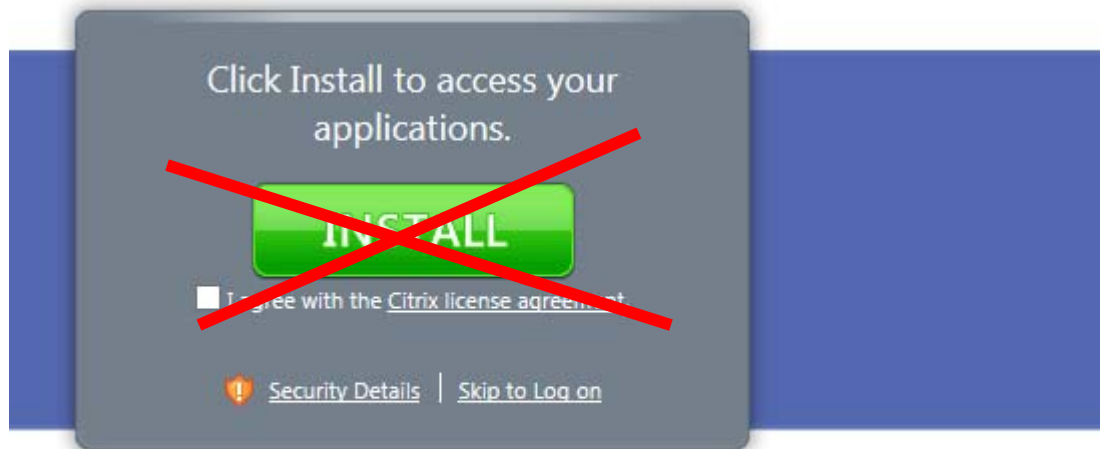
3)   Citrix 11.0.1.50 client for Windows XP/Win7 on Internet explorer

3a)

Do you want to run or save **XenAppWeb.msi** (6.35 MB) from **ftp2.fs.fed.us**?   [Run] [Save] [▼] [Cancel] ✕

SAVE AS

3b)

▲ ⭐ Favorites
    🖥 Desktop
    📥 Downloads
    📦 Dropbox
    🖼 Recent Places

▲ 🖥 Desktop
   ▲ 📚 Libraries
    ▷ 📄 Documents
    ▷ 🎵 Music
    ▷ 📥 My Downloade
    ▷ 🖼 Pictures

📁 Libraries
   System Folder

📁 dparker
   System Folder

🌐 Network
   System Folder
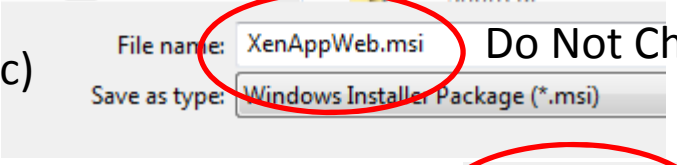
📁 RSF_Type3_Documen
   File folder

📁 dparker.DougWin7PC
   Shortcut

Select A Location To SAVE the XenAppWeb.msi Application

DO NOT RUN without SAVING the Application on your Hard Drive

3c)
File name: XenAppWeb.msi   **Do Not Change File Name**
Save as type: Windows Installer Package (*.msi)

3d)   [Save]
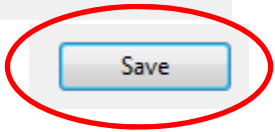
3d) File Downloads : "Wait For It" : Close Download Window

4) Close IE

5a) Locate XenAppWeb.msi and Execute Application To Install

XenAppWe...

5b)

Open File - Security Warning

Do you want to run this file?

Name: ...er.DougWin7PC10201\Desktop\XenAppWeb.msi
Publisher: CITRIX SYSTEMS, INC
Type: Windows Installer Package
From: C:\Users\dparker.DougWin7PC10201\Desktop\X...

Run   Cancel

☑ Always ask before opening this file

⚠ While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. What's the risk?

The Application Opens & Closes A Number of Screens Just "Follow The Prompts"

WAIT : BE PATIENT : TAKES A WHILE

5c)

Citrix XenApp Web Plugin

ⓘ Installation completed successfully.

Close

4

6) Using IE : Access   https://ross.fs.fed.us/XenApp

Click Install to access your applications.

INSTALL

☐ I agree with the Citrix license agreement.

⚠ Security Details | Skip to Log on

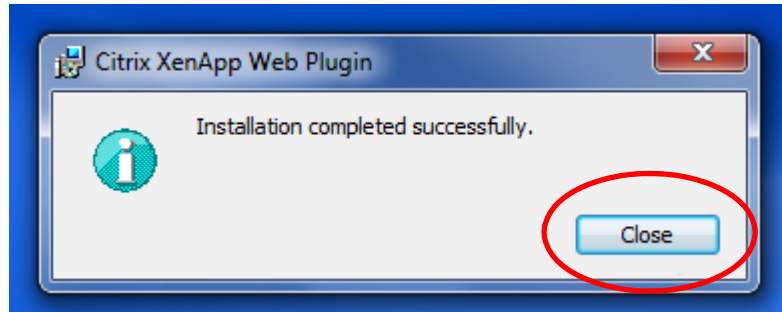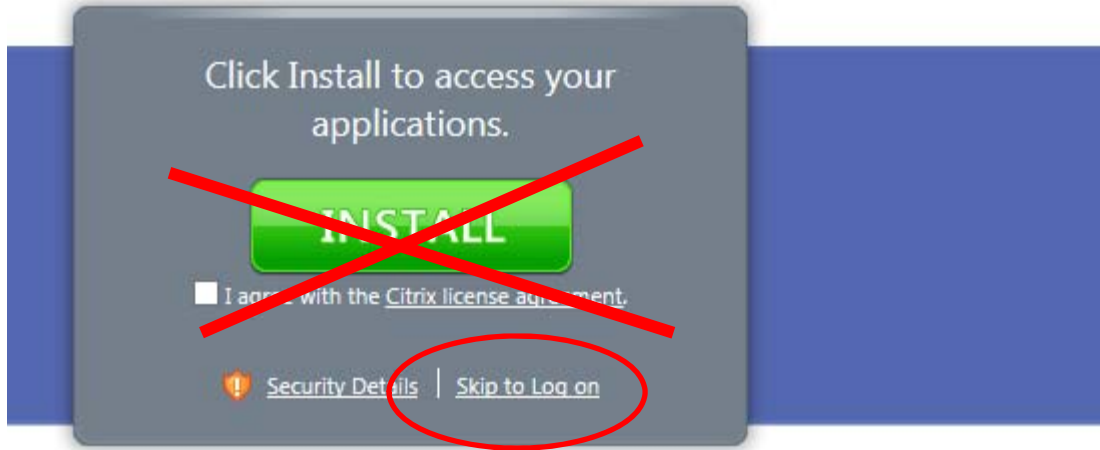ad this Citrix client if you are running an older version then 11.0.1.50.
ad the **Citrix 11.0.1.50 client for Windows XP/Win7 on Internet explorer**
You will require admin rights to install this package.

7) Save Location In Favorites / Favorite Bar

Favorites   Tools   Help
Add to favorites...
Add to Favorites bar
Add current tabs to favorites...

Citrix XenApp - Logon

8)

Resource Ordering and Status System
Citrix Farm Kansas City

Enter your Username and Password and then Click Log
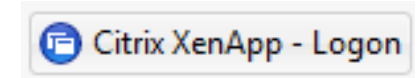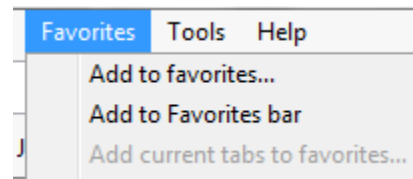On. If you are unable to logon, please contact the ROSS
helpdesk for assistance

User name: [   ]
Password: [   ]

Domain: ROSS ⌄

⚠ The Web site cannot find the required
software on your computer. If you need
help, contact your help desk.

[Log On]

IF THIS IS A NEW
ACCOUNT

You Will Be Prompted
To Change Initial
Password.

Suggest Using Your
ROSS Password for
Citrix Password

Client Install

Main

Acrobat Reader   ROSS 2_15   ROSS Practice 2_15   Test Application

9)

Wait For Citrix Client To Attach To ROSS

Connecting to ROSS 2_15

CITRIX

Connection in progress...

[   ]   [Cancel]

6

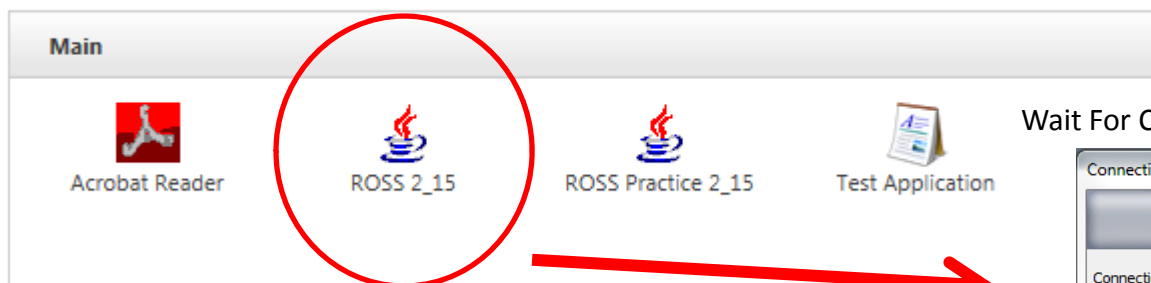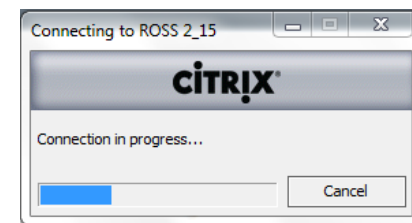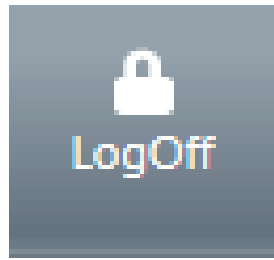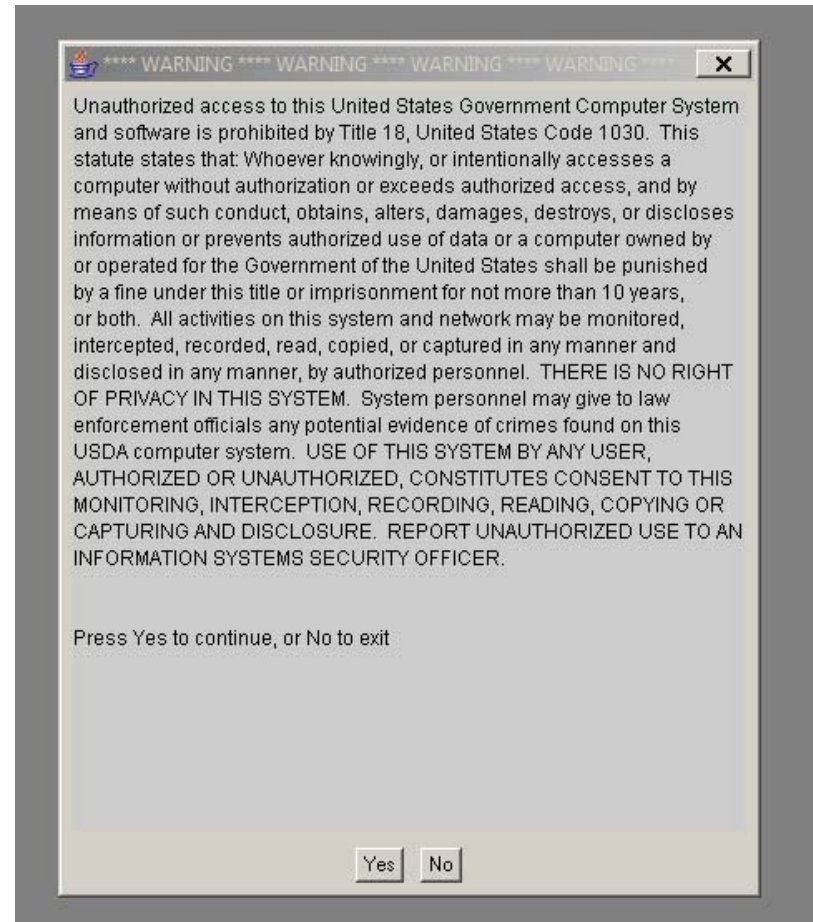10) FROM THIS POINT ON You Will Access and Utilize The ROSS Production Application As Normal

Browse Around ROSS To See If You Get Any Printing Errors

11) Utilize LogOff Button To EXIT the CITRIX Client

LogOff

STRONGLY SUGGEST: REBOOT PC After Installing Citrix Application & You Have Ensured The Application Is Basically Working. Rebooting has resolved a number of minor errors in printing.

**** WARNING **** WARNING **** WARNING **** WARNING ****

Unauthorized access to this United States Government Computer System and software is prohibited by Title 18, United States Code 1030. This statute states that: Whoever knowingly, or intentionally accesses a computer without authorization or exceeds authorized access, and by means of such conduct, obtains, alters, damages, destroys, or discloses information or prevents authorized use of data or a computer owned by or operated for the Government of the United States shall be punished by a fine under this title or imprisonment for not more than 10 years, or both. All activities on this system and network may be monitored, intercepted, recorded, read, copied, or captured in any manner and disclosed in any manner, by authorized personnel. THERE IS NO RIGHT OF PRIVACY IN THIS SYSTEM. System personnel may give to law enforcement officials any potential evidence of crimes found on this USDA computer system. USE OF THIS SYSTEM BY ANY USER, AUTHORIZED OR UNAUTHORIZED, CONSTITUTES CONSENT TO THIS MONITORING, INTERCEPTION, RECORDING, READING, COPYING OR CAPTURING AND DISCLOSURE. REPORT UNAUTHORIZED USE TO AN INFORMATION SYSTEMS SECURITY OFFICER.

Press Yes to continue, or No to exit

Yes No

Basic Flow: Login In To The CITRIX CLIENT : Login In To ROSS from IE / Citrix Screen : Utilize ROSS Production Application

To **EXIT ROSS** Production : Close Application (File Exit) : LogOff Citrix (Closing IE / Citrix Application [NOT LOGGING OFF] Can Corrupt Printer Configurations)

General Clean Up Recommendations:

1) Remove XenApp.msi   Installation File From Desktop
2) Move / Remove STANDARD ROSS PRODUCTION SHORTCUT/ICON From Desktop

This is recommended to REDUCE confusion of which ROSS Production Application To Utilize.

Contacts:

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dwp1955@gmail.com

Developed This CTSP Instructions From
Various ROSS & User Support Documents