



## WILDLAND FIRE INFORMATION AND TECHNOLOGY



ITSS Training : April 18 - 21, 2017 : National Interagency Fire Center (NIFC), Jack Wilson Building  
Multipurpose Building 3833 S. Development Ave, Boise, ID 83705 Phone: 505-670-0901

ITSS Training Cadre : Paul Dzialowy (BLM), Kevin Hoffman (USFS), Mike Gascon (BLM), Jenifer Ward (NPS)  
Heather Wiskow (BLM), James Whiteside (USFS) Cadre Email: [itsscadre@firenet.gov](mailto:itsscadre@firenet.gov)

### Tuesday, April 18

8:00am	All Participants Meet	Cadre
8:30am - 9:30am	WFIT Update, Introductions, Housekeeping	Erik, Paul
9:30am - 10am	Course Overview, What does an ITSS do?	Paul
10am - 11am	S-110 Basic Wildland Fire Orientation / NAP / DMS (no more)	Paul/Kevin
11am - 11:30am	Break / Class Photo	Kevin
11:30am - 12:30pm	Lunch	
12:30pm - 1:30pm	Network 101, MiFi/Aircards & Cradlepoint Routers, Internet Access	Paul/Kevin
1:30pm - 2:30pm	Incident Hardware, Transfer of Property, EERA, Ordering Supplies, General Message	Paul/Kevin
2:30pm 3:00pm	Issue Equipment (verify there are no logon issues) - Password Diagram	Kevin
3:00pm - 4:00pm	Physical and Logical Security, Team Transition Documents -	Paul
3:00pm - 5:00pm	Making and Testing Cat 5 Cables - IMT Trailer DEMO	Cadre
6:30pm	Cadre / Student Dinner (optional)	

### Wednesday, April 19

8:00am - 8:30am	Distribute Jump Drives w/ Class Photo (review what was learned from Tuesday)	Kevin
8:30am - 9am	e-ISuite Overview	Kevin
9am - 10:00am	e-ISuite (Enterprise vs Site), Install Site	Kevin/Paul
10:00am - 11am	Create DB, AD account, Ross Import, Transition file, Roles, Clients	Paul
11am - 11:30am	e-ISuite Enterprise Overview / NAP / Data Transfer Site to Enterprise	Kevin
11:30am - 12:30pm	Lunch -	
12:30pm - 1:30pm	e-ISuite Modules	Kevin
1:30pm - 2pm	Uninstall e-ISuite	Kevin
2pm- 3pm	Mobile Technologies - VIASAT Overview (Internet Satellite)	Mike
3pm -	Configure Router Exercise	Kevin

### Thursday, April 20

8:00am - 8:30am	Lessons learned from Wednesday	Cadre
8:30am - 9:30am	e-ISuite - ITSS Exercise - Transition Checklist	Paul
9:30am - 11:30am	e-ISuite - Type 3 -> Type 2 -> Type 1 (hardware/wireless) - File Sharing	Paul
11:30am 12:30pm	Lunch	
12:30pm - 1:00pm	Problems, Pitfalls, Tear Down, Wipe Tools, Equipment Transfer Options	Paul
1:00pm - 2:00pm	NIFC Tour	All
2pm - 2:30pm	Working with Agency Computers, NAS, Printers, Rental (Hardford / SmartSource)	Kevin
2:30pm - 4:30pm	Wireless AP - Bridges - PICO	James
4:30pm -	Pass out Course Evaluations - Continue PICO - collect all hardware	Cadre

### Friday, April 21

8:00am - 8:30am	Lessons learned from Thursday	Cadre
8:00am - 10:00am	Review Jump Drive Files, Web Sites, Documentation Passwords Needed and Tips	Kevin/Paul
10:00am - 11:00am	Course Cadre Panel Discussion, Q&A, Trainee Deployment	Cadre
11:00am - 11:30am	Final Q&A, Closeout, Collect Course Evaluations	Cadre
11:30am - 12:00pm	Certification Presentaion	Cadre

Tuesday, April 18		
8:00am	All Participants Meet	Cadre
8:30am - 9:30am	Introductions, Housekeeping, WFIT Update	Paul
	<b>Erik will provide WFIT slide about one week before the course.</b>	
9:30am - 10am	Course Overview, What does an ITSS do?	Paul
	Agenda_Intro\2017_ITSS_Introduction_NIFC.ppt	Paul
	Agenda_Intro\KeepItSimple.ppt	
	Agenda_Intro\External System Access Need ITSS.pdf	
10am - 11am	S-110 Basic Wildland Fire Orientation / NAP / DMS	Paul/Kevin
	Camp101\S-110_Basic_Wildland_Fire_Orientation.mp4	Kevin
	Camp101\2017_Camp101_1pg_Summary.ppt <b>(Hard Copy)</b>	Kevin
	Camp101\2017_ICS_Org_Structure.ppt	Kevin
	Camp101\2017_FireBags.xls	Kevin
11am - 11:30am	Break / Class Photo (with/without Place Cards)	Cadre
	Class_Photo_SAC <b>(Hard Copy)</b>	Kevin
11:30am - 12:30pm	Lunch	
12:30pm - 1:30pm	Network 101, MiFi/Air Cards & Cradle Point Routers, Internet Access	Paul/Kevin
	Incident Hardware\2017_Network_Basics_ITSS_Training.pptx	Paul
	Incident Hardware\2017_CradlePoint_Routers.pptx	Kevin
1:30pm - 2:30pm	Incident Hardware, Transfer of Property, EERA, Ordering Supplies, General Message	Paul/Kevin
	Incident Hardware\2017_Incident_Hardware.ppt	Paul
	Transition_Tools\Transition Documentation Checklist.doc	
	EERA's\ Hardford(CA) - SmartSource - Spectrim(CO)	
2:30pm 3:00pm	Issue Equipment (verify there are no logon issues) - Password Diagram	Kevin
	EISUITE\powerpoints\2017_EISuite_Password_log.pdf <b>(Hard Copy)</b>	
3:00pm - 4:00pm	Physical and Logical Security, Team Transition Documents - WFIT Doc?	Paul
	Security\2017_Security.ppt	
3:00pm - 5:00pm	Making and Testing Cat 5 Cables - IMT Trailer Demo	Cadre
	Cat5 Cabling\2016_Making_and_testing_Cat_5_Cables.ppt	Paul / Jen
	Cat5 Cabling\2016_RJ_45_Cheatsheet.pdf <b>(Hard Copy)</b>	Paul / Jen
	Trailer Demo	Kevin
6:30pm -	Cadre / Student Dinner (optional)	

Wednesday, April 19		
8:00am - 8:30am	Distribute Jump Drives w/ Class Photo (review what was learned from Tuesday)	Kevin
8:30am - 9am	EISuite Overview -	Kevin
	EISUITE\powerpoints2017_ITSS_e-ISuite_Overview.pptx	
9am - 10am	Install Site	Kevin/Paul
	EISUITE\powerpoints\AccountManager_DataSteward_comparison.pdf( <b>Hard Copy</b> )	
	EISUITE\2016-EISuite-ITSS-Site Setup Basics.pptx	
10:00am - 11am	Create DB, AD account, Ross Import, Transition file, Roles, Clients	Paul
11am - 11:30am	EISuite Enterprise Overview / NAP	Kevin
11:30am - 12:30pm	Lunch -	
12:30pm - 1:30pm	EISuite Modules	Kevin
1:30pm - 2pm	Uninstall EISuite	Kevin
2pm- 3pm	Mobile Technologies - VIASAT Overview (Internet Satellite)	Mike
	<b>Mobile Technologies 2016\</b>	
	Exede Enterprise Order Form 00 A0 BC 45 E9 87.pdf	
	2017 Mobile Satellite.pptx	
	2017 Mobile technologies.pttx	
	Boise_NIFC_geopdf.pdf	
	Technology help firefighters in the field - Sept 10th, 2014.mp4	
3pm -5pm	Configure Router Exercise	Kevin
	Incident Hardware\2017_Router Exercise.docx ( <b>Hard Copy</b> )	

Thursday, April 20		
8:00am - 8:30am	Lessons learned from Wednesday	Cadre
8:30am - 9:30am	EISuite - ITSS Exercise - Tranistion Checklist	Paul
	EISUTE\ITSS elsuite Exercise.docx <b>(Hard Copy)</b>	
9:30am - 11:30am	EISuite - Type 3 -> Type 2 -> Type 1 (hardware/wireless)	Paul/Heather
11:30am 12:30pm	Lunch	
12:30pm - 1pm	Problems, Pitfalls, Tear Down, Wipe Tools, Equipment Transfer	Paul
1pm - 2pm	NIFC Tour	ALL
2pm - 2:30pm	Working with Agency Computers, NAS, Printers, Rental (Hardford / SmartSource)	
2:30pm - 4:30pm	Wireless AP - Bridges - PICO	James
	Wireless\Wireless Networks ITSS 2016 Class v1.0.pptx	
	Wireless\ITSS_PicoPStationM2_160307.docx <b>(Hard Copy)</b>	
4:30pm -	Pass out Course Evaluations - Continue PICO - collect all hardware	Cadre

Friday, April 21

8am - 8:30am	Lessons Learned from Thursday	Cadre
8:30am - 10am	Review Jump Drive Files, Web Sites, Documention Passwords Needed and Tips	Kevin
	Websites\2016_Weblinks_OnePgSummary.pdf	

10:00am - 11:00am	Course Cadre Panel Discussion, Q&A, Trainee Deployment	Cadre
11:00am - 11:30am	Final Q&A, Closeout, Collect Course Evaluations	Cadre
11:30am - 12:00pm	Certification Presentaion	Cadre