

FTP.NIFC.GOV

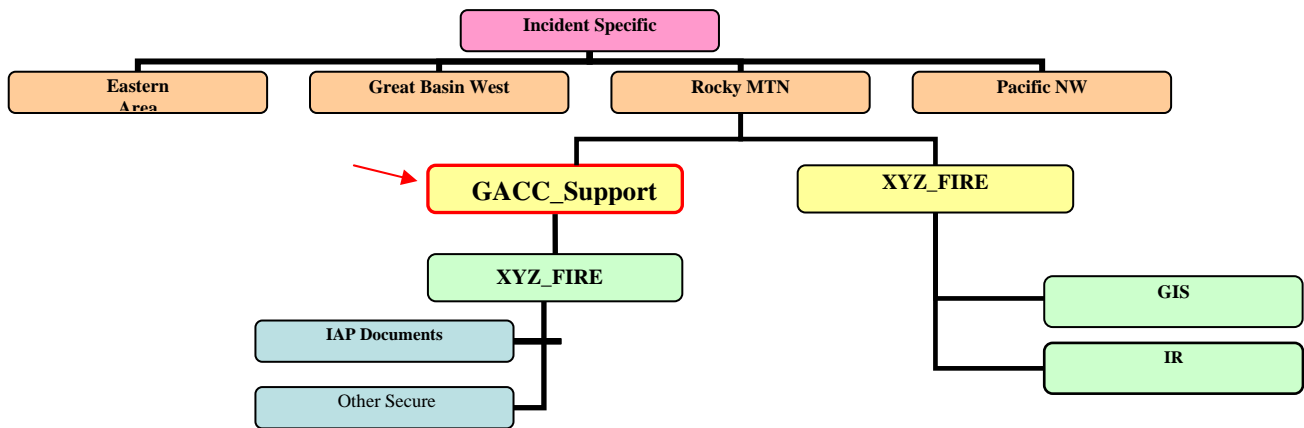
FIRE SEASON 2009 GACC CONTACT UPDATE for FTP.NIFC.GOV

WWW.FTPINFO.NIFC.GOV – Your one-stop shopping for information regarding the ftp.nifc.gov site. Webpage for the ftp site - <http://ftpinfo.nifc.gov> - Includes contact information, guidance, and updates for the ftp.nifc.gov FTP Service.

➤ New this Season

GACC_SUPPORT FOLDER - Recently the National Multi-agency Coordination Group (NMAC) established policy that Incident Action Plan (IAP) information will be posted in a secure folder. IAPs should no longer be posted in folders with anonymous read access. Note that IAP Maps are not sensitive and should be placed under the specific incident information. To facilitate sharing these documents a separate folder under each Geographic Area Coordination Center (GACC) folder has been established. This new folder will be called "GACC Support". A login ID and Password for this folder will be needed for read access. Contact your GACC or the ftp Helpdesk. This folder may be used for contract or other sensitive incident information.

If a password is entered incorrectly 3 times then that ID is locked out of the system for 15 minutes. Last season we had many calls that the site was down. In fact each case we found someone had entered a bad password locking everyone using that ID. If you cannot get into the system wait 15 minutes. If you still cannot get in call the helpdesk.



➤ FTP Service Reminders

Usernames and Passwords

Usernames and Passwords GACC's –

Individual GACC folders will remain the same for each GACC unless otherwise requested. If you need this information again for your GACC, you can obtain this information at the NIFC Helpdesk.

1-800-253-5559 or 208-387-5290

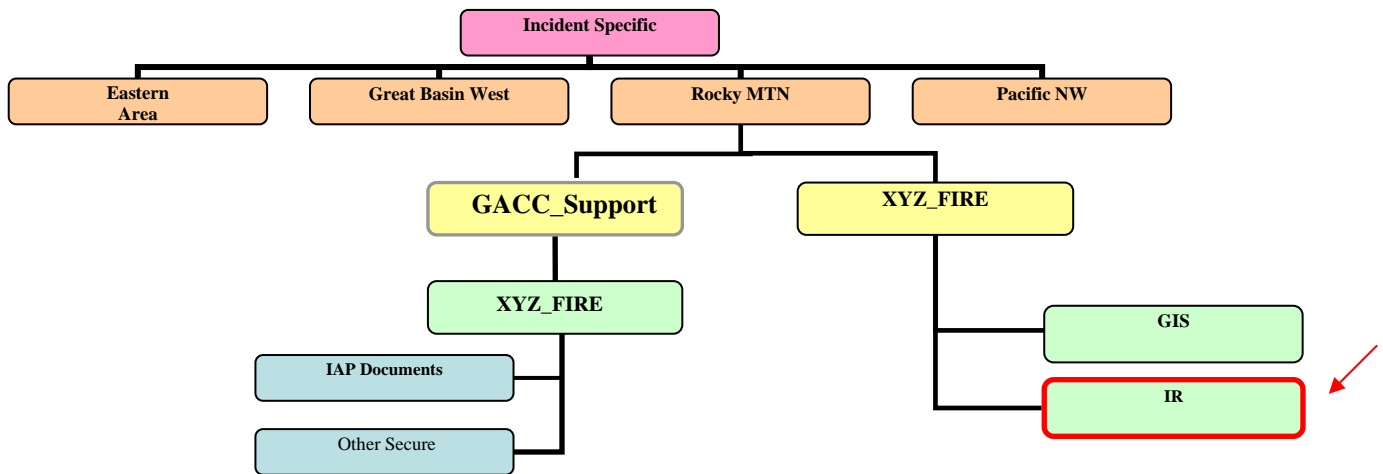
A Graphical User Interface (GUI) has been set up to facilitate non-technical folks using ftp.nifc.gov. Any ID/password may be used with this system, but you cannot log in anonymously. Use the Read password below. See <http://ftpinfo.nifc.gov> for more information. **The Graphical User Interface is currently unavailable!!!**

Incident Directory Structure

The guidance for the basic GACC and INCIDENT directory structures remain the same this fire season. The major change to the directory structure is in regards to the IAP Documents or potentially sensitive data to be posted in the GACC_SUPPORT folder. In some GACC's including the Eastern Area and Southern Area there has been a need to incorporate some STATE folders to support the way those regions conduct fire business. Please continue to encourage proper folder set up for Incidents. Within each GACC folder there is a FIRE_DIRECTORY_EXAMPLE. This folder can be copied to a local hard drive, renamed and reposted.

Incident Infrared Data

IR interpreters will continue to post the interpreted data and maps using the Directory Structure that exists within each Incident and following these standards. Note the new folder for **IR** is at the same level as **GIS**.



Help Desk

If you will be away for an extended time during the Fire Season, please provide a backup and/or direct calls to the Help Desk to support those Incidents looking to obtain password information in your absence.

The NIFC Helpdesk for Fire staffed Monday through Friday 0730 to 1700 Mountain Time, except on holidays. **1-800-253-5559 or 208-387-5290** FAX: 208-387-5292 fire_help@dms.nwccg.gov

Emergency requests are made via pager during non-staffed business hours at 1-800-253-5559.

GACC Contact Information

This is what the helpdesk has as contact information for you as your GACC contact. Please check the info to make sure the contact information is correct.

GEOGRAPHIC AREA	CONTACT	PHONE	EMAIL
ALASKA	Hilary Rigby	907-356-5587	hilary_rigby@blm.gov
CALIFORNIA NORTH ZONE	Marva Willey	530-226-2810	mwilley@fs.fed.us
CALIFORNIA SOUTH ZONE	Bruce Risher	951-276-6721	brisher@fs.fed.us
EASTERN	Steve Marien	612-713-7322	stephen_marien@nps.gov
GREAT BASIN EAST	Gina Dingman	800-253-5559	gina_dingman@blm.gov
GREAT BASIN WEST	Fred Svetz	775-861-6467	fred_svetz@blm.gov
NORTHERN ROCKIES	Anne RysSikora	406-329- 1005	arvssikora@fs.fed.us
PACIFIC NORTHWEST	Kim Kelly	503-808-2741	kim_kelly@blm.gov
ROCKY MOUNTAIN	Marco Perea	303-445-4303	marco_perea@blm.gov
SOUTHERN	Renee Jacokes	404-347-2588	rjacokes@fs.fed.us
SOUTHWEST	Jay Ellington	505-842-3874	javellington@fs.fed.us

FTP Methods

- **FTP Client Software**
Simple software such as Ipswitch WS_FTP has proven to be the most successful tool in uploading and downloading incident data.
- **FTP Graphical User Interface** - <http://199.134.225/65/default.aspx>
A simple user interface that can be used to log on, download, and upload incident files to ftp.nifc.gov.
- **Internet Explorer**
Internet Explorer continues to be one of the easiest ways for novice users to use, however it is also the method that has the most occurrence of ftp failure. Consider loading an FTP client for use of file transfer.

GeoMAC - <http://www.geomac.gov/>

GeoMAC personnel collect daily perimeters from the ftp.nifc.gov site. The fire perimeters are updated as the data is made available by the field. If there is no new perimeter for a fire, the "expired" perimeter is not replaced. The active perimeter is replaced as soon as we receive an updated file. GeoMAC only displays perimeter data *as they are submitted by incidents and/or field offices*. Since data are not received for all fires, you may not be able to view perimeters for every fire.

If we have inadvertently displayed the wrong perimeter, please contact us at: geomac@usgs.gov

FTP Steering Group

This ftp site is supported as an ad hoc effort by the following individuals. If you have any questions or suggestions we would like to know: *Gladys Crabtree – NPS, Susan Goodman – BLM, Dale Guenther – FS, Kim Kelly – BIA, NWGACC contact, Sharon Shepard – FS, Help Desk*