**iSUITE**

General

1) WRITE DOWN PASSWORDS IN MULIPLE PLACES. EMAIL THEM TO YOURSELF SO YOU CAN COPY/PASTE.

2) Back up the database before making any big changes. Back up at least 3x daily.

Installation

1) Although the setup instructions tell you to create firewall exceptions, at least on DNR computers

you must disable the firewall altogether before the computer will connect to others in the isuite network.

2)

**WIRELESS INTERNET**

GREENBUSH 1 and GREENBUSH 2 wireless networks set up by local staff (?? ).

No security settings.

Speed and consistency have been good.

If when trying to connect you’re prompted for a password, cancel trying to connect. In the same window, create a PROFILE. Name the profile what the wireless server is named (GREENBUSH FIRE 1 or GREENBUSH FIRE 2). Then double-click the profile to connect.

**HARDWIRED NETWORKS**

MIFC network kit router.

* 10.10.1.1
* Login: admin, Password: password
  + To connect devices, hard code the network card to IPV4 of
    - 10.10.1.11 or higher
    - 255.255.255.0
    - 10.10.1.254
  + Xerox 3210 workcentre is 10.10.1.200
  + HP 500 designjet plotter is 10.10.1.233
  + Buffalo Network Attached Storage drive is 10.10.1.235
  + Contains the incident data folder where all incident data should be placed
    - Also contains printer drivers, apps, notes, etc
  + Login: admin, Password: mas4g1sd

**TELEPHONY**

Set up by local staff ( ??\_??).

Fax line is 218 782 3009.

Plans is 3004.

**COMPUTER SUPPORT**

Hardware, software, network, GIS, GPS, etc. call **Shelly 218-556-9108 24/7.**

**GPS data uploads/downloads**

* Older Garmin units:
  + 12 series
  + 60 series
  + 76 series
  + Etrex
* Newer Garmin units:
  + Dakota
  + Oregon
  + Montana
  + 62 series
  + 78 series

Older Garmin units can use DNRGarmin as usual.

Newer GPS units transmit data in a .GPX format. Use Windows Explorer to copy both waypoint and track data to/from GARMINDRIVE\Garmin\GPX.

Once a GPX file is on your computer, then you can open it in DNRGarmin. Save it out as a TXT File. Then open that new TXT file, then save out as a shapefile. Reverse the steps to upload data from ArcMap into a GPS.

**GIS**

All projects are created in ArcGIS 10 with FIMT tools v10. I’m also running the DNR toolbar with QuickLayers, Where Window, and Export to Image.

The incident data is saved as a personal geodatabase v10.

If needed we can save a geodatabase as 9.3 and can also save projects out as 9.3 projects.

**DNR Email**

Webmail Outlook

Webmail Outlook email is slow and doesn’t offer the options that “real” outlook does.

But if you log in and it’s not working, change the slash direction and try again.

For instance, if you’ve typed in MNDNR\shsentyr as the user and that doesn’t work, try

MNDNR/shsentyr.

Full Outlook

All DNR networks are equipped with DNR VPN Connect, which authorizes you to connect to the DNR network remotely, and allows real outlook to run.

1. Start DNR VPN and choose CONNECT.
2. Type in your normal network login and password, then wait.
3. When a new window appears click CONTINUE.
4. Now you can open and use real Outlook.